

Manufacturing Management Team of the Year - Australia

Pact Group

Pact is a dynamic and robust manufacturer of packaging and other products with operations throughout Australia, New Zealand and Asia.

How does it feel to have been named Manufacturing Management Team of the Year and to what do you most owe this success?

We are delighted to be named Manufacturing Management team of the Year. We believe that this has been achieved through our rigorous focus on results and the implementation of our company values: we walk in our customers shoes to serve them better; we are passionate about driving results; we pursue opportunities for transformational change; we act with speed and purpose; and we are committed to sustainability and providing an honest and respectful environment.

How important do you believe awards like this to be, both to individual businesses like Pact Group and to your wider industry?

It is always great to be recognised as a leader in the field – and we never take recognition of any of our achievements for granted. We are very grateful for the support offered by our diverse range of customers which has enabled us to grow our business

What areas have you focused on and what challenges have you overcome to be named Manufacturing Management Team of the Year?

One of our core values is to pursue opportunities for transformational change and we have done this through focusing on investing in the best equipment within our facilities, securing global licenses to underpin our technology offering, recruiting talented people and recognising their achievements through our internal Applause programme. We are also obsessive about delivering results.

What should clients be looking for when seeking to work with a manufacturing management team and how does Pact Group go about meeting these requirements?

Often customers come to us because they are seeking a reliable established partner who is able to meet their packaging needs. We are used to consistently manufacturing products to a high quality standard ensuring that our customers' products are protected throughout the supply chain. Our global licence arrangements give our customers access to leading edge technology within our manufacturing region.

Tell us about the culture within Pact Group and the things you do to maintain and develop it. How does it influence your interactions with and results achieved for your clients?

The culture at Pact has been based on entrepreneurial spirit where team members are encouraged and rewarded for having and implementing great ideas. This is administered through our Applause programme. We established the programme two years ago and have already received over 270 nominations and awarded over 100 prizes. Through this programme, we have been able to commercialise two new products as well as filing new patents. Some of the ideas have extended to opportunities for automation and energy reduction as well as sound cost saving initiatives.

What sets Pact Group apart from your competitors and peers and how do you use this differentiation to your advantage?

We adopt the view that we have our head in the clouds, but our feet on the ground. Our continued focus on detail and passion for driving results means that we continually review our performance and take the necessary action to deliver. We have a diverse product and customer base operating in most market sectors.

Fact File

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GROUP

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A sunrise hot air balloon flight over the Yarra Valley in Victoria, Australia